## COSMETOLOGY ASSOCIATION OF NEW BRUNSWICK (CANB) 3-YEAR STRATEGIC PLAN 2025-2028

## Introduction

This 3-year strategic plan is grounded in the voices of our members, stakeholders, and industry partners. It outlines clear priorities for the Cosmetology Association of New Brunswick to guide toward a more resilient, modern, and member-focused future.

## **Association Vision, Mission, and Values**

CANB Vision: A trusted leader in a safe, skilled, and licensed beauty industry.

**CANB Mission:** CANB licenses and regulates cosmetology professionals across New Brunswick by setting standards, supporting education, and enforcing accountability to protect the public and strengthen the industry.

### **CANB Values:**

**1. Professional Excellence** - We support high standards through strong education, licensing, and ongoing learning for every professional.

**2. Respect** - We treat every member and client with fairness and value the diversity of our cosmetology community.

**3. Leadership** - We lead by example, support future leaders, and speak up for the profession when it matters.

**4. Transparency** - We communicate clearly, share decisions openly, and keep our processes easy to understand.

**5. Integrity** - We lead with ethics, fairness, and accountability, building trust as the foundation of a credible regulatory body.

# **Strategic Priorities**

### **1. Strengthen the Education-to-Licensing Pipeline**

Vision: CANB will ensure that cosmetology schools deliver high-quality, standardized education that prepares students to meet provincial licensing criteria. We will regulate curricula, improve exam processes, and monitor outcomes to build a skilled and ready workforce.

### 2. Support Ongoing Professional Development and Lifelong Learning

Vision: CANB will make continuous learning accessible, relevant, and valued in our profession, helping members stay competitive, innovative, and inspired.
3. Enhance Public Awareness and Advocacy for the Profession Vision: CANB will

elevate the public's understanding of the importance of licensing and the professionalism of our industry, protecting members from unfair competition and increasing trust in licensed providers.

### 4. Improve Compliance and Control of Unlicensed Activity

**Vision:** CANB will work to protect the public and support professionals by ensuring that only qualified, licensed individuals practice cosmetology in New Brunswick.

### **Operational priorities:**

- Implement a robust association management system to better manage member data and preferences.
- Review and update bylaws and internal policies to reflect current needs and best practices.
- Streamline salon and school inspection procedures for greater efficiency and consistency.
- Improve communication practices to support accessible, transparent, and timely information sharing.