

April 7, 2025

VIA CERTIFIED MAIL

Cosmetology Association of New Brunswick
220 Whiting Rd.
Fredericton, NB E3B 5V5, Canada
Attn: Charline Eichler, Association Manager
executivedir@canb.ca

Re: American Income Life Insurance Company Communications

Dear Cosmetology Association of New Brunswick Members

As you are aware, American Income Life Insurance Company ("AIL") and Cosmetology Association of New Brunswick ("CANB") enjoyed a mutually beneficial partnership that has since expired. As a feature of the partnership between AIL and CANB, AIL agents communicated with CANB members regarding AIL products. It has come to our attention that—due to an administrative technological error—AIL agents have recently begun to reach back out to CANB members. AIL has ameliorated this error and, as such, AIL agent communications with CANB members will cease from this point forward.

Thank you for bringing this matter to our attention. We apologize for the inconvenience.

Very truly yours,



Joel P. Scarborough
Divisional Senior Vice President,
General Counsel and Secretary